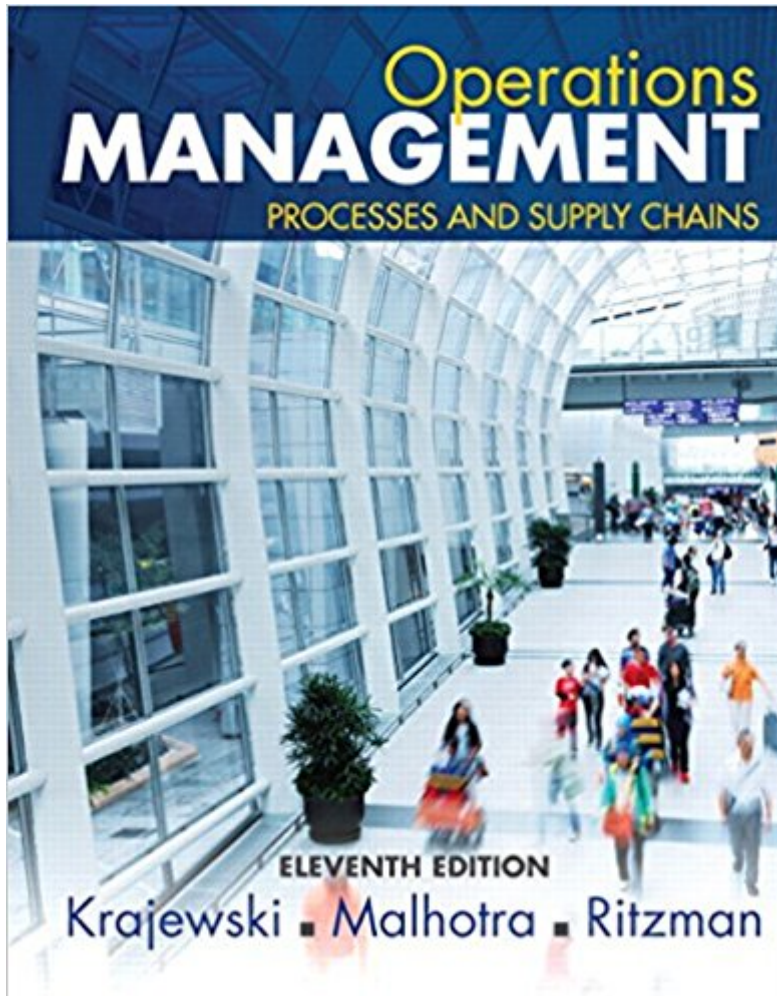




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Operations Management: Processes And Supply Chains (11th Edition)



Synopsis

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Customer Reviews

Lee J. Krajewski is Professor Emeritus at The Ohio State University and Professor Emeritus at the University of Notre Dame. While at The Ohio State University, he received the University Alumni Distinguished Teaching Award and the College of Business Outstanding Faculty Research Award. He initiated the Center for Excellence in Manufacturing Management and served as its director for 4 years. In addition, he received the National President's Award and the National Award of Merit of the American Production and Inventory Control Society. He served as president of the Decision Sciences Institute and was elected a fellow of the institute in 1988. He received the Distinguished Service Award in 2003. Lee received his PhD from the University of Wisconsin. Over the years, he has designed and taught courses at both graduate and undergraduate levels on topics such as operations strategy, introduction to operations management, operations design, project management, and manufacturing planning and control systems. Lee served as the editor of Decision Sciences, was the founding editor of the Journal of Operations Management, and has served on several editorial boards. Widely published himself, Lee has contributed numerous articles to such journals as Decision Sciences, Journal of Operations Management, Management Science, Production and Operations Management, International Journal of Production Research, Harvard Business Review, and Interfaces, to name just a few. He has received five best-paper awards. Lee's areas of specialization include operations strategy, manufacturing planning and control systems, supply chain management, and master production scheduling.

Manoj K. Malhotra is the Jeff B. Bates Professor in the Darla Moore School of Business, and has served as the chairman of the Management Science Department at the University of South Carolina (USC), Columbia, since 2000. He is the founding director of the Center for Global Supply Chain and Process Management (GSCPM), which has been in operation since 2005. He earned an engineering undergraduate degree from the Indian Institute of Technology (IIT), Kanpur, India, in 1983, and a PhD in operations management from The Ohio State University in 1990. He is a Fellow of the Decision Sciences Institute and is certified as a Fellow of the American Production and Inventory Management Society. Manoj has conducted seminars and consulted with firms such as Avaya, Continental, Cummins Turbo Technologies, John Deere, Metso Paper, Palmetto Health, Sonoco, Verizon, Walmart, and Westinghouse-Toshiba among others. Apart from teaching operations management, supply chain management, and global business issues at USC, Manoj has also taught at the Terry School of Business, University of Georgia; Wirtschaftsuniversität Wien in Austria; and the Graduate School of Management at Macquarie University, Australia. His research has thematically focused on the deployment of flexible resources in manufacturing and

service firms, and on the interface between operations and supply chain management and other functional areas of business. His work on these and related issues has been published in leading refereed journals. Manoj has been recognized for his pedagogical and scholarly contributions through several teaching and discipline-wide research awards, including the Michael J. Mungo Outstanding Graduate Teaching Award in 2006 from the University of South Carolina and the Carolina Trustee Professor Award in 2014. He is active in professional organizations such as Decision Sciences Institute (DSI) and Production and Operations Management Society (POMS), and has served as the program chair for international conferences at both DSI and POMS. He also serves on the editorial boards of top-tier journals in the field. Larry P. Ritzman is Professor Emeritus at The Ohio State University and Professor Emeritus at Boston College. While at The Ohio State University, he served as department chairman and received several awards for both teaching and research, including the Pace Setters Club Award for Outstanding Research. While at Boston College, he held the Thomas J. Galligan, Jr. chair and received the Distinguished Service Award from the School of Management. He received his doctorate at Michigan State University, having had prior industrial experience at the Babcock and Wilcox Company. Over the years, he has been privileged to teach and learn more about operations management with numerous students at all levels—undergraduate, MBA, executive MBA, and doctorate. Particularly active in the Decision Sciences Institute, Larry has served as council coordinator, publications committee chair, track chair, vice president, board member, executive committee member, doctoral consortium coordinator, and president. He was elected a fellow of the institute in 1987 and earned the Distinguished Service Award in 1996. He has received three best-paper awards. He has been a frequent reviewer, discussant, and session chair for several other professional organizations. Larry's areas of particular expertise are service processes, operations strategy, production and inventory systems, forecasting, multistage manufacturing, and layout. An active researcher, Larry's publications have appeared in such journals as Decision Sciences, Journal of Operations Management, Production and Operations Management, Harvard Business Review, and Management Science. He has served in various editorial capacities for several journals.

OPS Management is a tough course, each chapter deserves its own semester long course; so I am giving some benefit of the doubt to the authors; however, the internal formatting and references when introducing new concepts is inconsistent. The text does continue to use the the oxford comma, so that is at least an extra star. Besides grammar issues, I am spotting about one error per

chapter in the solved problems or figures/examples. I am not sure which other texts are better, but there has to be better out there.

has many great examples and explains topics understandably.ideal to supplement your textbook learning with the MYOMLAB function that ususally comes with the book. It is like mcgrawhill connect in that it is a resource for extra assignments, problems, quizzes, and tests to prepare you for the real one.Use this book for my operations management class and was easy to understand and read the concepts covered in class, in the book.highly recommend if you're in college an want to learn about operations management.overall, good book!

My major course used this and it was pretty interesting content.

This arrived exactly as described; new and wrapped in the original packaging. This edition is very similar to the new editions - only difference is this comes with a CD and the new edition comes with an online access code. Either way buying this and the code was cheaper.Overall the contents were exactly what I needed for my management 3000 course at Ohio University, and I would recommend other students buy this as well.

I thought it was a good textbook. I especially liked how they walk you through some example problems step-by-step to help you figure it out. This was used in my MBA class for Operations. The chapters were pretty good with detailed problems and examples. Some chapters had supplemental sections that included more advanced problems that were more challenging. Overall, I thought the textbook was worth keeping for reference after the class.

The book did not come with an access code as described. I will have to purchase that separately now.

If you are purchasing this book you most likely do not have a choice, but if you do I would advise that it could do a better job of explaining how to use the Pom OM or excel equivalent software often referenced in the text but not explained by the text. If the text went into detail on using the software and much less detail on the algebraic methods, which were not used in my course, I could have given it a higher rating.

Brand new book looked like it got dropped a dozen times. Binding and corners were all bent. I think a new book that you spend almost \$300 shouldn't be damaged when you get it. I guess you get what you pay for. It was the cheapest priced.

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